# WHY EARLYREPAIR?

### ▶ ALL-IN-ONE REPAIR MANAGEMENT

Tickets, parts, routes, reports, SMS communication - with us, it's all in one place. Our platform gives appliance repair technicians everything they need to streamline operations, reduce headaches, and eliminate lost inventory. Designed to be smarter, easier to use, and more affordable than the competition, our all-in-one system helps you stay organized and efficient.

### ▶ CUSTOMER COMMUNICATION & STATUS TRACKING

Automated SMS updates keep customers informed every step of the way, ensuring transparency and improving satisfaction. The portal also offers real-time tracking of repair progress, automatically updating status and reducing the need for manual follow-ups, making it easier for both your team and your customers.

### ▶ ACCURATE PARTS MANAGEMENT & MOBILE SUPPORT

Our intuitive inventory system lets you easily manage and track parts, ensuring you have everything needed for efficient repairs. The portal also supports credit card payments for fast transactions and provides detailed KPI reports—including FTF, TAT, LTP, and revenue metrics—all accessible on mobile devices to keep your team productive wherever they are.

# INTERGRATED PARTNERS



SAMSUNG

LG

NationalService ALLIANCE

Midea

encompass SIMPLY PARTS.

m | marcone

SERVICEBENCH INTEGRATED SERVICE MANAGEMENT

ServicePower

ReliableParts

American Home Shield

## PARTNER WITH THE INDUSTRY'S LEADING SERVICE PROVIDERS

Contact us today for more information!
Free trial at earlyrepair.com

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**EARLY CONNECT**

# EARLYREPAIR



## WEB-BASED IN HOME REPAIR MANAGEMENT SYSTEM

SUPPORT@EARLYCONNECT.COM

# OUR SERVICES

### TICKET MANAGEMENT

*Daily To-Do List*
*Follow-up Reports*
*Local OOW Ticket Management*
*Integrated SMS Communication*
   *Automated SMS Alerts**
*Work Calendar, Map and Planner*
*Technician Activity Analysis*
*Mobile Browser Support*
*KPI Management*
*Zone Management*
*Email Management for Extended*
   *Warranty Partners*

### PARTS AND INVENTORY

*Part Order / Receive / Reserve / Daily Pickup*
   *and Collection / Return*
*Inventory Management with Lot feature*
*Model-Part List and Document Management*
*Automatic Part Triage Management*
*Part Alert Management*
*Physical Part Inventory*
*Barcode Printing*

### MOBILE WEB SUPPORT

*Browser/Cloud-based Platform*
*Credit Card Payment Support**
*Mobile Part Receive / Part Inventory*
*Internal Messaging*
*Customer Signature and Automatic*
   *Confirmation Email*
*SMS text communication with CSR,*
   *Customer and Technician*

### REPAIR SCHEDULE & DISPATCH

*Automatically Calculated Mileage*
*Back-end oriented Schedule on Availability*
*Visualized Work Route with Map*
*Unique Color Pins per Work Route*
*Built-in Work Assignment System*
*Address Verification System*
*Map and Routing Scheduling*
*Vehicle Tracking**

## VISIT US

earlyrepair.com